



PTO/SB/08B (08-03)

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2152

Substitute for form 1449/PTO

**INFORMATION DISCLOSURE STATEMENT BY APPLICANT**

(Use as many sheets as necessary)

**Complete if Known**

<b>Application Number</b>	09/998,910
<b>Filing Date</b>	November 30, 2001
<b>First Named Inventor</b>	Teng
<b>Art Unit</b>	2152
<b>Examiner Name</b>	
<b>Sheet</b>	1
<b>of</b>	2
<b>Attorney Docket Number</b>	OBLX-01024US0 Technology Center 2100

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**NON PATENT LITERATURE DOCUMENTS**

Examiner Initials*	Cite No. <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T <sup>2</sup>
		LEON, McAfee's NetTools Promises to Ease Network Desktop Diagnosis, InfoWorld, San Mateo, 7/24/1995, Vol. 17, Iss. 30, p. 53.	
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		SCHMERSAL, Testing to maintain service standards, Communications News, Nokomis, Mar. 1998, Vol. 35, Iss. 3, pp. 22-23.	
		MUSTHALER, The trouble with help desk selection, Network World, Framingham, Feb. 20, 1995, Vol. 12, Iss. 8, pp. 35-39.	
		Clear Trust, Unified Access Management, Securant Technologies, Inc., pp. 1-23, 1997.	
		SiteMinder Agent Operations, Verson 4.0, Netegrity Inc., 1997	
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		SiteMinder Policy Server Operations Guide, Version 4.0, Netegrity Inc., 1997	
		SiteMinder Developer's API Guide, Version 4.0, Netegrity Inc., 1997	

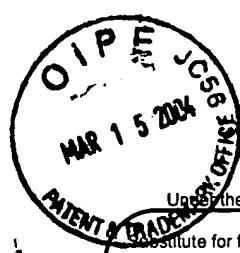
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Sheet 2

of 2

**Attorney Docket Number**

**Complete if Known**

**Application Number** 09/998 910

**Filing Date** November 30, 2001

**First Named Inventor**

Art I Unit

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